



Bereavement Advocacy

Support for those aged 50+ from dedicated advocates

Losing someone you love is never easy. Amid the grief, there are practical matters that need attention, such as registering the death and arranging a funeral. Our Bereavement Advocacy service is here to support you, offering guidance and a helping hand during this difficult time.

Age UK Norfolk's Bereavement Advocacy service is for people aged 50+ who may have a limited support network. This service allows us to help ease the pressure of those first overwhelming worries and decisions following the loss of a loved one.

Areas we will provide information and support with will include:

- Registering a death
- Assisting clients with funeral arrangements
- Assistance applying for the government Funeral Expense Payment where eligible.
- Signpost to a solicitor for legal advice (Age UK Norfolk cannot provide legal advice).
- We are not a counselling service but can signpost to bereavement counselling services and mental health support
- Assistance in claiming Bereavement Support Payment where eligible
- Provide information on who to contact if ongoing care or support is required
- Notifying relevant authorities
- Referrals to our Companionship services
- Referrals to our benefit service for benefit checks and practical help with applications
- Information and support in applying for bereavement payments where relevant

If you would like support from our Bereavement Advocacy service, please contact our Advice Line on 0300 500 1217 (Monday–Friday, 10am–4pm) or email us at advice@ageuknorfolk.org.uk. We are here to listen and help you through this difficult time.