



# Bereavement Advocacy

Support for those aged 50+ from dedicated advocates

Losing someone you love is never easy. Amid the grief, there are practical matters that need attention, such as registering the death and arranging a funeral. Our Bereavement Advocacy service is here to support you, offering guidance and a helping hand during this difficult time.



Age UK Norfolk's Bereavement Advocacy service is for people aged 50+ who may have a limited support network. This service allows us to help ease the pressure of those first overwhelming worries and decisions following the loss of a loved one.

Areas we will provide information and support with will include:

- Registering a death
- Assisting clients with funeral arrangements
- Assistance applying for the government Funeral Expense Payment where eligible.
- Signpost to a solicitor for legal advice (Age UK Norfolk cannot provide legal advice).
- We are not a counselling service but can signpost to bereavement counselling services and mental health support
- Assistance in claiming Bereavement Support Payment where eligible
- Provide information on who to contact if ongoing care or support is required
- Notifying relevant authorities
- Referrals to our Companionship services
- Referrals to our benefit service for benefit checks and practical help with applications
- Information and support in applying for bereavement payments where relevant

**If you would like support from our Bereavement Advocacy service, please contact our Advice Line on 0300 500 1217 (Monday–Friday, 10am–4pm) or email us at [advice@ageuknorfolk.org.uk](mailto:advice@ageuknorfolk.org.uk). We are here to listen and help you through this difficult time.**